

# Motor Breakdown Cover Insurance Product Information Document

Company: RAC Motoring Services Limited and/or RAC Insurance Limited

Product: RAC Breakdown Cover

Breakdown cover provided by RAC Motoring Services (Registered No 01424399) and/or RAC Insurance Ltd (Registered No 2355834). Registered in England; Registered Offices: RAC House, Brockhurst Crescent, Walsall WS5 4AW. RAC Motoring Services is authorised and regulated by the Financial Conduct Authority in respect of insurance mediation activities. RAC Insurance Ltd is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

This Insurance Product Information Document is only intended to provide a summary of the main coverage and exclusions and is not personalised to your specific needs in any way. You will find full information in the RAC Breakdown Cover terms and conditions and your breakdown policy schedule.

## What is this type of insurance?

RAC Breakdown Cover provides help following a breakdown of your motorcycle. It also provides other benefits.



### What is insured?

#### Roadside

- ✓ Help to repair the motorcycle at the roadside when you're more than a quarter mile from your home
- ✓ Help to transport the motorcycle, you and your passengers to a destination of your choice, up to 10 miles, if the RAC cannot repair the motorcycle at the roadside

#### Recovery

- ✓ Help to transport the motorcycle, you and your passengers to a destination of your choice, within the UK, if the RAC cannot repair the motorcycle

#### At Home

- ✓ Help to repair the motorcycle at, or within, a quarter of a mile of your home

#### Onward Travel

- ✓ A replacement hire car for 2 consecutive days or £150 per person (£500 in total) for either alternative transport or overnight accommodation for the passengers while the motorcycle is being repaired

#### European Motoring Assistance

##### Onward travel in the UK

- ✓ Help to repair the motorcycle if it breaks down within 24 hours before the departure date and a hire car if it can't be repaired in time

##### Roadside assistance in Europe

- ✓ Help to repair the motorcycle at the roadside or recovery to a local repairer, with a contribution towards the garage labour costs if the motorcycle can be repaired on the same day up to £150
- ✓ If spare parts are required, the RAC will organise and pay for their dispatch

##### Onward travel in Europe

- ✓ If the motorcycle can't be repaired within 12 hours, the RAC will pay for the passengers to continue their journey in a replacement car or by rail, plane or taxi or for additional accommodation expenses - up to £125 per day, or £1500 in total
- ✓ The RAC will provide alternative transport to get the passengers back home if the motorcycle is unrepairable in Europe and will be returned home

##### Getting the motorcycle home

- ✓ The RAC will return your motorcycle home if it can't be repaired
- ✓ Reimbursement for a hire car in the UK, once the RAC have brought the passengers home - up to 3 consecutive days
- ✓ The RAC will arrange and pay for you to collect the motorcycle if it was left abroad for repairs up to £600 for transport and £30 for accommodation

##### Motorcycle break-in emergency costs

- ✓ The RAC will cover the costs to carry out emergency repairs to make the motorcycle safe again following a break-in - up to £175



### What is not insured?

- ✗ Any breakdown which has occurred prior to purchase
- ✗ Anything which is not a breakdown e.g. a road traffic collision
- ✗ The cost of any parts
- ✗ Any breakdown resulting from a fault that has previously been attended and has not been properly repaired or the advice after a temporary repair has not been followed
- ✗ Motorcycles used for hire and reward or courier



### Are there any restrictions on cover?

- ! The motorcycle must be a mechanically propelled vehicle not exceeding 410Kgs with less than four wheels. Motorcycles under 49cc or mobility scooters are not covered
- ! If a sidecar or trailer breaks down in the UK, RAC will only attend at the roadside and attempt a repair. No other benefits of the policy are available
- ! If the motorcycle breaks down while towing a sidecar or trailer and the RAC provide recovery, the sidecar or trailer will be recovered with the motorcycle to a single destination
- ! If the breakdown as a result of a tyre fault we will only tow you 10 miles
- ! There are limits on the amount of cover per section. Please see your terms and conditions
- ! European Breakdown is limited to journeys up to 90 days for any one trip (with an overall limit of £2,500 per claim)



## Where am I covered?

- ✓ You are covered in England, Scotland, Wales, Northern Ireland, Jersey, Guernsey and the Isle of Man
- ✓ If you have purchased European Breakdown the following countries are included subject to the level of cover you have chosen: Albania, Andorra, Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia Herzegovina, Bulgaria, Croatia, Cyprus (South), Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Republic of Ireland, Romania, Russian mainland (west of Urals), San Marino, Serbia, Slovakia, Slovenia, Spain (excluding Ceuta and Melilla), Sweden, Switzerland, Turkey (in Europe) plus Uskudar, Ukraine, Vatican City and any offshore islands of the above, except overseas territories outside of Europe



## What are my obligations?

- You must take reasonable care to complete and accurately answer the questions asked when you take out and make changes to this RAC Breakdown Cover and when you make a claim
- You must let RAC Motorbike Insurance know immediately if you need to change anything, such as your address, motorcycle and/or motorcycle registration
- You must ensure your motorcycle is in a legal and roadworthy condition



## When and how do I pay?

- Payment will be required on or before the start date selected by you
- You can pay by debit card, monthly instalments or credit card



## When does the cover start and end?

This policy will run concurrently with your motorcycle insurance policy for a maximum of 12 months. Please refer to your policy schedule for the start and end dates of your insurance. If your motorcycle insurance policy is cancelled all cover under this policy will also end.



## How do I cancel the contract?

You can cancel RAC Breakdown Cover by contacting RAC Motorbike Insurance by telephone, post or email:

- Telephone: 0330 159 1157
- In writing: RAC Motorbike Insurance, Europa House, Midland Way, Thornbury, South Gloucestershire, BS35 2JX
- Email: [raccustomer.services@yourmotorbikeinsurance.co.uk](mailto:raccustomer.services@yourmotorbikeinsurance.co.uk)